

Hold times on the phone are so long, can I solve this now?

I hope this doesn't take too long to figure out

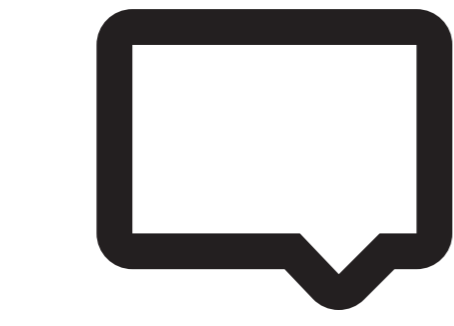


Edit this template
Right-click to unlock

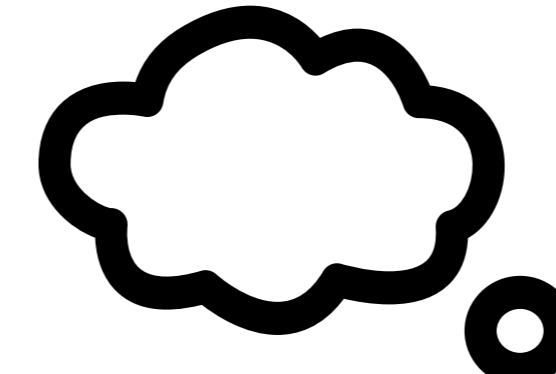
Empathy Map

Dive into the mind of the user for focused product development

● Build empathy and keep your focus on the user by putting yourself in their shoes.



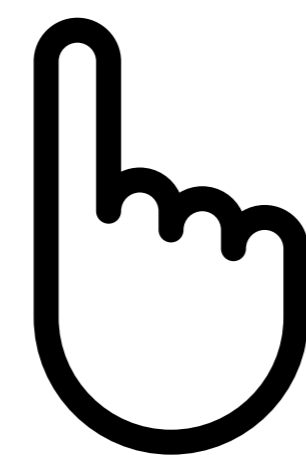
Says



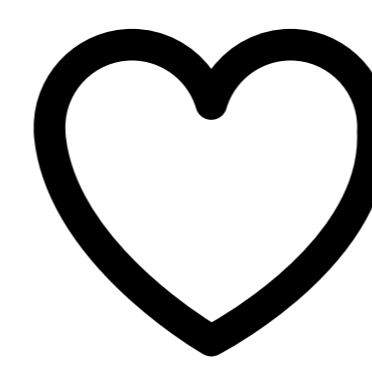
Thinks

I need an answer quick

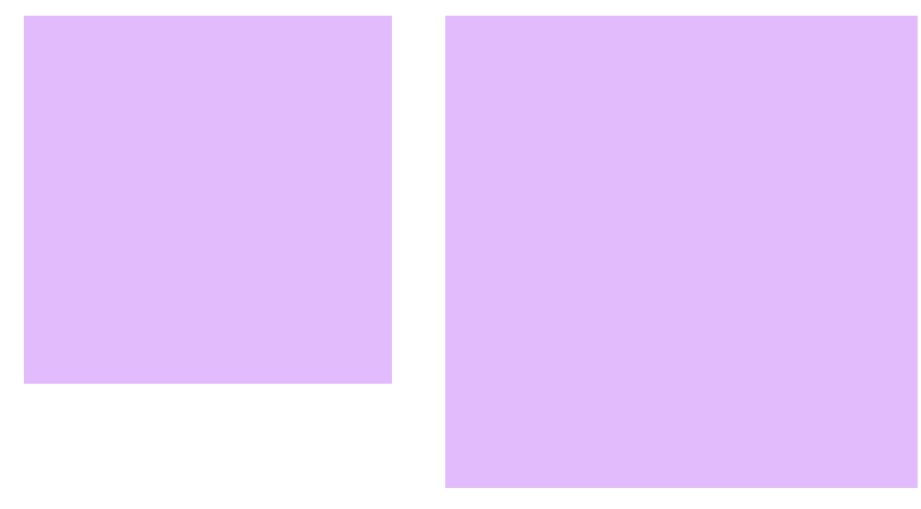
Does



Feels



Unfamiliar with Chatbot



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